

2009 ORDER FORM



"Real" Christmas Trees

109 Ashgrove Ave, Ashgrove, 4060
 (Jubilee Framers building)
 Ph (07) 3366 8461 Fax (07) 3366 7764
 Mobile 0414 560 406
 ABN 45 685 499 690
 www.realchristmastrees.com.au
 sales@realchristmastrees.com.au

Follow up notes

Today's Date / /2009

Ph Hm _____

Ph Wk _____

Mobile _____

Email _____

@ _____

ORDER No _____

UBD Ref Pg Ref

NAME _____

Postal Address _____

Suburb _____ Postcode _____

Delivery Address
 (if not postal Address)
 & Delivery Notes

If the delivery is to a unit or in the CBD refer to CBD or Unit surcharge.

TREES				Qtty	
XS	Extra Small Tree	1.2m + (4' +)	\$55		
S	Small Tree	1.5m + (5' +)	\$69		
M	Medium Tree	1.8m + (6' +)	\$79		
L	Large Tree	2.1m + (7' +)	\$99		
XL	Extra Large Tree	2.4m + (8' +)	\$149		
STANDS					
For XS	For Extra Small Tree		\$29		
For S or M	For Small or Medium Tree		\$39		
For L	For Large Tree		\$59		
For XL	For Extra Large Tree		\$79		
PICKUP	CIRCLE DATE REQUIRED BELOW	Pick up on or after chosen date			
		Fri 27 Nov Tue 1 Fri 4 Tue 8 Fri 11 Tue 15 Fri 18 Tue 22 Dec			
DELIVERY	CIRCLE DATE REQUIRED BELOW	FIND YOUR POSTCODE AREA BELOW			
CBD or Unit	Surcharge		\$10		
Local	Fri 27 Nov Tue 1 8 15 Dec	4051-4052 and 4059-4065	\$35		
Brisbane North	Fri 27 Nov Wed 2 9 16 Dec	4000-4050 and 4053-4058	\$48		
Brisbane West	Thu 26 Nov Thu 3 10 17 Dec	4066-4077	\$48		
Brisbane South	Fri 27 Nov Fri 4 11 18 Dec	4101-4133	\$48		
Brisbane East	Fri 27 Nov Fri 4 11 18 Dec	4151-4179	\$48		
Ipswich	Wed 9 Dec	4300-4306	\$53		
Gold Coast	Sat 28 Nov Sat 12 Dec	4205 -4287 excl 4211 and 4213	\$58		
North Coast	Mon 7 Dec Mon 14 Dec	4500-4567 and 4572-4573	\$58		
Tweed Coast	Sat 28 Nov Sat 12 Dec	Coastal area from border to Pottsville	\$58		
Other	Contact Us	All other Postcodes	POA		
REMOVAL	LOCAL & BRISBANE AREAS ONLY	Northside 4000-4077 Thu 7 Jan	\$48		
	CIRCLE DATE REQUIRED	Southside 4078-4179 Fri 8 Jan			
		Brisbane 4000-4179 Thu 21 Jan			

Total (All prices inc GST)

PAYMENT METHOD Visa MC Amex Diners Chq PO Cash Bank

50% Deposit or Full Payment

Balance Due

Balance Paid
 CC Cash Chq / #

Deposit \$..... Balance on Delivery \$.....

Signature.....

Version 6 22 10 09

Exp Date



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INFORMATION SHEET

HOW TO ORDER

Post or fax the order form back to us or phone us on 07 3366 8461 to order your tree. Our online ordering system with secure payment will be available from Friday 23 October 2009.

WHY A CUT CHRISTMAS TREE?

Plastic trees don't smell like a REAL Christmas Tree. They do not need assembly. If you place the tree in one of our stands, it is up in a matter of minutes. They are a better option for the environment.

HOW LONG DO THEY LAST?

With proper care, trees will look their best for 3 weeks. Trees delivered before 4th December are intended for those people going away before Christmas. The tree could be past it's prime on Christmas Day.

WHAT SIZE CHRISTMAS TREE?

Our most popular size is Medium. These trees stand over 1.8metres (6 foot) tall but with a star on top they are lower than a standard ceiling. However, we offer a range of sizes to suit different needs. The tree size refers to the minimum size. Typically trees are at least 15cm taller.

DO THEY DROP NEEDLES?

The trees are Monterey Pines. They are suited to our climate and drop very few needles.

STANDS

Our stands hold the tree up securely and have a water reservoir. If the tree is watered regularly the tree should look it's best for three weeks. The water level should be checked daily.

PICKUPS

Trees can be picked up on or after the nominated date but before the next pick up date. If the tree has not been taken on these days, it will be returned to stock. Please advise us of date changes.

DELIVERY COSTS and DUE DATES (Subject to change)

We normally get the tree to you on the due date but it may be up to 3 days later. Delivery dates may be altered due to demand. We reserve the right to adjust delivery costs if your location is particularly awkward to get to.

Please contact us if you are outside our standard delivery areas.

UNIT AND CBD SURCHARGE

If you live in a unit or your office is in the Brisbane CBD, there is a \$10 surcharge due to parking and access issues.

REMOVAL SERVICE

We offer a tree pickup service. To guarantee pickup please contact us before Christmas to organise pickup of your tree.

PRE-ORDER AND DEPOSIT POLICY

As there is a limited supply of trees, people have missed out because customers have ordered trees and not picked them up. We have been forced to insist on pre-payment or a deposit.

REFUND POLICY

We will apply an administration charge of \$10 to any orders that are cancelled up to Wednesday 16 December and \$30 after Wednesday 16 December.

OPENING HOURS

Up to 26 Nov and from 21 Dec we will be open

Mon - Fri 9:00 am - 5:00 pm

Sat 9:00 am - 2:00 pm

Extended hours from 27 Nov - 20 Dec

Mon - Fri 9:00 am - 5:30 pm (5:00 pm 23 & 24 Dec)

Sat 9:00 am - 4:00 pm Sun 10:00 am - 2:00 pm

Closed from 25 Dec 2009 to 4 Jan 2010